



UnitedHealthcare Community Plan – Kansas

Its KanCare made for You!



Town Hall Slides – Feb. 2013



Your Primary Care Provider

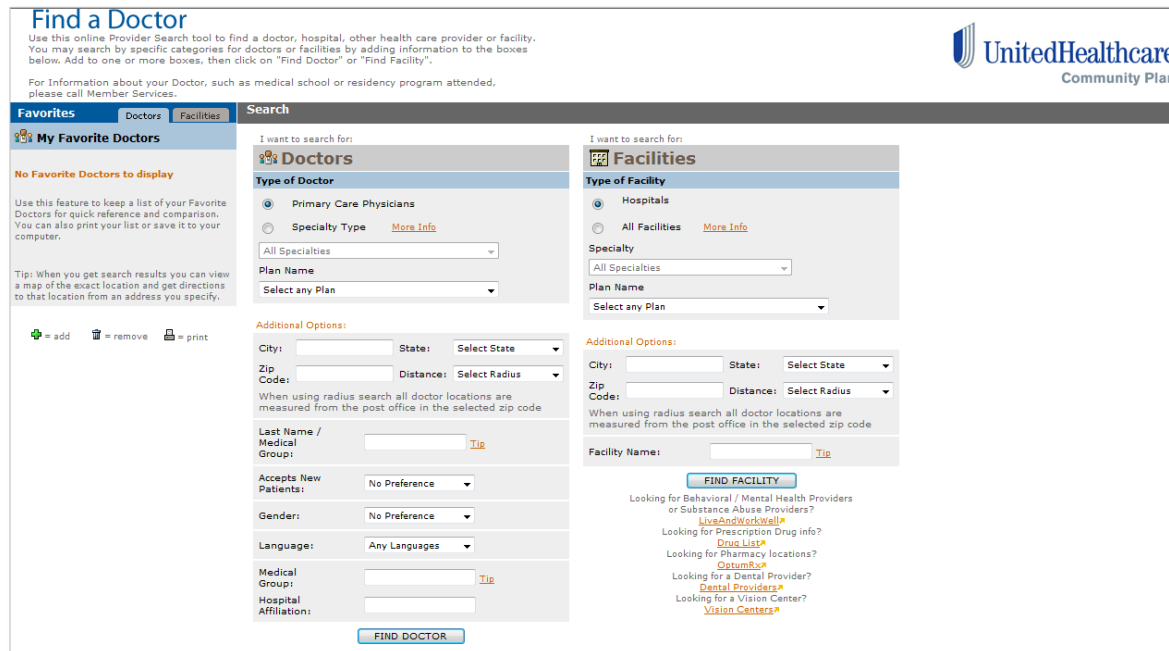
How do I change my Primary Care Provider (PCP)?

- Call Member Services at 1-877-542-9238 (TTY: 711). A UnitedHealthcare Member Services Representative will be glad to help you find your doctor.
- You can also choose a PCP from our online “Find a Doctor” search feature, at www.uhccommunityplan.com.
- If your PCP does not speak your language, call UnitedHealthcare Member Services for an interpreter or to help you find a PCP who speaks your language.
- You can see your new PCP right away. Just be certain to call your doctor to schedule an appointment.
- We'll mail you a new ID card that has your PCP listed on the front.

Helping You Along the Way

How do I find out which Providers are in UnitedHealthcare's network?

- Call Member Services at 1-877-542-9238 (TTY: 711).
- Visit our website at www.uhccommunityplan.com to use our online "Find a Doctor" feature.



Find a Doctor

Use this online Provider Search tool to find a doctor, hospital, other health care provider or facility. You may search by specific categories for doctors or facilities by adding information to the boxes below. Add to one or more boxes, then click on "Find Doctor" or "Find Facility".

For information about your doctor, such as medical school or residency program attended, please call Member Services.

UnitedHealthcare
Community Plan

Search

Doctors

I want to search for:

Type of Doctor

☒ Primary Care Physicians

☐ Specialty Type [More Info](#)

Specialty:

Plan Name:

Select any Plan:

Additional Options:

City: State:

Zip Code: Distance:

When using radius search all doctor locations are measured from the post office in the selected zip code

Last Name / Medical Group: [Tip](#)

Accepts New Patients:

Gender:

Language:

Medical Group: [Tip](#)

Hospital Affiliation:

FIND DOCTOR

Facilities

I want to search for:

Type of Facility

☒ Hospitals

☐ All Facilities [More Info](#)

Specialty:

Plan Name:

Select any Plan:

Additional Options:

City: State:

Zip Code: Distance:

When using radius search all doctor locations are measured from the post office in the selected zip code

Facility Name: [Tip](#)

FIND FACILITY

Looking for Behavioral / Mental Health Providers or Substance Abuse Providers?
[LiveAndWorkWell](#)

Looking for Prescription Drug info?
[Drug List](#)

Looking for Pharmacy locations?
[OptumRx](#)

Looking for a Dental Provider?
[Dental Providers](#)

Looking for a Vision Center?
[Vision Centers](#)

Helping You Along the Way

What if my doctor or provider is refusing to see me? Who do I call?

- Call Member Services at 1-877-542-9238 (TTY: 711). We will listen to you and your concerns.
- One of our caring Member Advocates will work with you and your doctor, or help you find a new doctor or service provider.
- Visit our website at www.uhccommunityplan.com to use our “Find a Doctor” feature.

Helping You Along the Way

How do I get specialty care?

- Your PCP might want you to go to a specialist.
- Your doctor may help you find the right specialist, or
- Call UnitedHealthcare Member Services at 1-877-542-9238 (TTY: 711). We will help you find a specialist who can meet your needs.
- Visit our website at www.uhccommunityplan.com to use our real-time, online “Find a Doctor” search feature.
- You may see your specialist as often as needed.

Helping You Along the Way

If I don't have transportation available, how do I arrange for a ride to my doctor?

- We are here to help you get a ride to your medical appointments
- Call **1-877-796-5847** at least 3 days before your appointment
- Call Monday through Friday from 8 a.m. to 8 p.m.
- We will also help you with your already established medical transportation appointments
- Members 16 or older can call. The member's parent or guardian should call if the member is under 16.
- If you have a medical emergency, please dial 911. Don't wait!

Value Added Services

Keeping Members Healthy

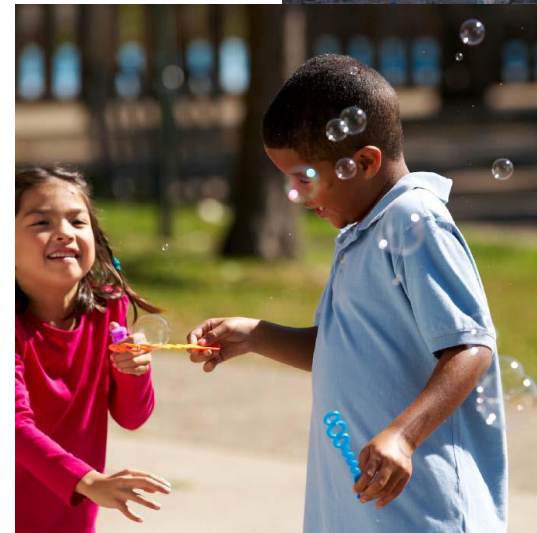
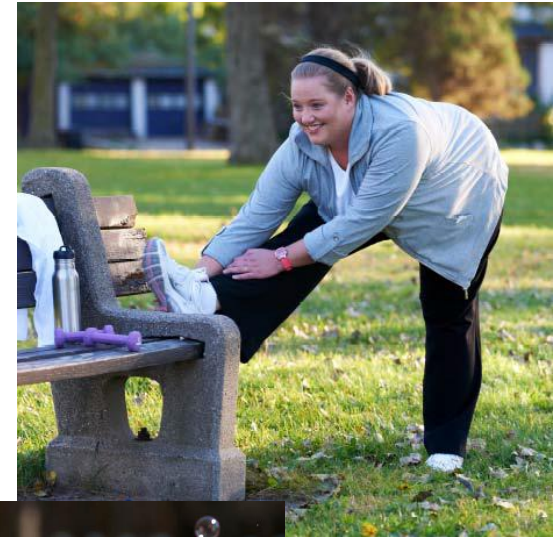
- Adults can earn gift cards for going to health screenings.

Maintaining A Healthy Weight

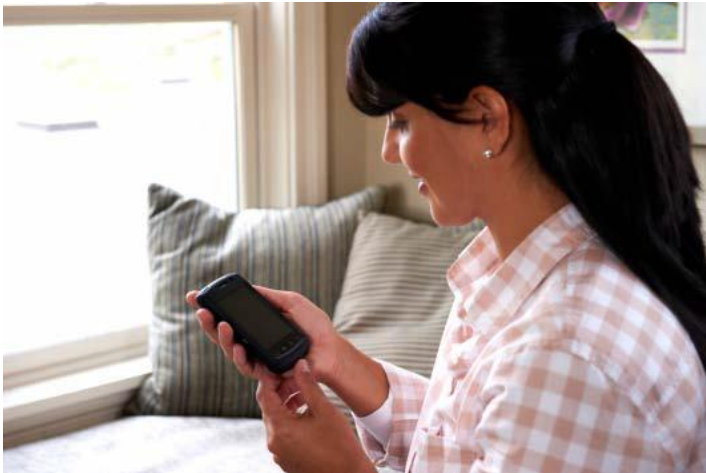
- Free Weight Watchers classes and workout gear.
- Weight management support for children in many areas of the state.

Keeping Kids Active

- Activities at a local youth organization.
- One covered camp physical per year.



Value Added Services



Healthy Pregnancies

- Healthy First Steps Program
- Online tools and gifts for new moms (Baby Blocks)
- A free book.
- Cell phone for high risk pregnant members who need it.



Smart Tools for Health

- **myuhc.com**
- Smartphone applications
- Community Services Connect

Value Added Services

Promoting Health

- More vision services
- More podiatry visits
- Dental for adults

Behavioral Health

- Peer Bridgers Program
- Mental Health First Aid Program



Value Added Services

Sesame Street and Dr.
Health E. Hound

- “A is for Asthma”
- “Sesame Street Food for Thought Program”
- “Sesame Street Healthy Habits”
- Dr. Health E. Hound birthday cards and reminders for staying healthy



Learn about Sometime and Anytime foods.

You're invited to a UnitedHealthcare Community Plan
Food for Thought: Eating Well on a Budget event

Saturday, June 4
2:00 p.m. through 5:00 p.m.
XYZ Civic Center, City, State

UnitedHealthcare and Sesame Workshop, the nonprofit organization behind Sesame Street, have teamed up to develop **Food for Thought: Eating Well on a Budget** to help families make food choices that are affordable, nutritional and set the foundation for lifelong healthy habits.

Come enjoy:
• Cooking demonstrations.
• FREE Sesame Street Food for Thought Kit with DVD.

